

PROCEEDINGS OF THE LABOUR COMMISSIONER, KERALA

(PRESENT: PRANABJYOTI NATH, I.A.S.)

Sub: - Labour Commissionerate - Covid-19 Preventive, safety and welfare measures for the migrant workers – Constitution of District Level Co-ordination and Response team for addressing the Psychosocial grievances - Orders issued - reg.

Read: 1.D.O. Letter No. 40-3/2020-DM-I (A) dated 12.4.2020 of the Home Secretary, Govt. of India.
2. Minutes of meeting dated 13.4.2020 convened in the Chamber of Labour Commissioner for analysing the lockdown associated Welfare measures/psychosocial issues of migrant workers.

ORDER No.Enf.(5) 4113/2020: DATED 13-04-2020

In pursuance of the directions contained in the D.O. letter read as 1st paper above and on the basis of the minutes of the meeting 2nd read paper above, orders are issued as follows.

2. It has been decided to constitute a District Level Co-ordination and Quick Response Team which caters to the welfare/psychosocial grievances of the migrant workers sheltered in camps across Kerala to instill confidence and to remove anxiety related to Covid-19 pandemic regulations, as mentioned here under.

(i) District Level Co-ordination Committee:-

Comprising of District Labour Officer as Convenor, Additional District Magistrate, Dy. Superintendent of Police, District Mental Health Nodal Officer, Deputy Director, Panchayath, Women & Child District Project Officer as members. This Committee shall meet once

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in three days to review the field visits and the status reported. Such report shall be submitted to the District Collector for intervention under intimation to the Labour Commissioner.

(ii) Quick Response Team in the field level will be constituted as follows:-

Assistant Labour Officers/Inspector of Plantations as Convenors, the respective Panchayath Secretary, personnel/Home guard deputed by Police Department and the Village Officer concerned, as members. This Quick Response Team shall visit the camps, compulsorily the larger ones, more frequently based on the details of grievances escalated to them from the District level call centres and will take action to remove the anxiety and associated queries of the migrant workers. The queries related to any psycho- social issue shall be categorised based on the nature of complaint. The existing helpline/ district level call centre shall refer any such psychosocial grievance to the trained psychosocial support team (list appended as Annexure I), constituted under the Department of Health, Govt. of Kerala. This team comprising of multi lingual counsellors will associate with the District Helpline numbers already provided. The counsellors shall respond to the psychosocial grievances. They shall further escalate specific complaints to the Quick Response Team deployed in the field which will in turn conduct visits to the camps and meet the workers individually. The Quick Response Team thus visiting the camps shall report to the District Level Co-ordination Committee on the

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grievances redressed in the format(spread sheet) enclosed as Annexure II

3. The Quick Response Team shall sensitize the migrant workers about the welfare measures being extended to them by the Govt. of Kerala and emphasise on the lockdown regulations as per the orientation check list points, enclosed herewith as Annexure III. The anxiety and concerns of workers shall properly be addressed and specific grievances shall promptly be attended to.


13/4/2020
Labour Commissioner.

To

1. The Additional Chief Secretary, Home & Vigilance (with C/L)
2. Additional Chief Secretary, Labour & Skills (with C/L)
3. Principal Secretary, Health & Family Welfare Department. Govt. of Kerala.
4. The Principal Secretary, Local Self Govt. Department.(with C/L)
5. Dr. Ratan Kelkar IAS, Director, NHM Govt. of Kerala.
6. Sri. K. Sanjaykumar Garudin IPS, Deputy Inspector of General of Police, Southern Range.
7. Sri. K. Biju IAS, Special Secretary, Local Self Govt. Department.
8. Sri. A. Alexander IAS, Registrar of Co-op. Societies.
9. All District Collectors
10. All District Police Chiefs
11. The Director of Health Services
12. The Director, Urban Affairs.
13. The Director of Panchayath

14. All Additional Labour Commissioners
15. All Regional Joint Labour Commissioners & CIP
16. All Deputy Labour Commissioners.
17. Labour Publicity Officer.
18. District Labour Officers.
19. All Assistant Labour Officers and Inspector of Plantations.

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ANNEXURE I

LIST OF HINDI SPEAKING SOCIAL WORK COUNSELLORS AS VOLUNTEERS

Name	Ph.No	District
Resmi Shiju	9744618761	Pathanamthitta
Dr.Peter	9446436918	Pathanamthitta
Anjali	8281197150	Alappuzha
Parvathy	9020971026	Alappuzha
Ajay Paul	7560801510	Alappuzha
Alex	8907887346	Alapuzha
George	9544914651	Alappuzha
Anju	9446680249	Alappuzha
Charanya	9400558905	Alappuzha
Archana	9747570569	Alappuzha
Dr.Ipe Varughese	9446448215	Kottayam
Joy	9747522003	Kottayam
Sinu Thomas	9495235265	Kottayam
Ullas	9747196002	Kottayam
Ms.Sreekala Lenin	9746589903	Ernakulam
Mr.Nikhil	9995157411	Ernakulam
Benson	8547948557	Thrissur
Vineetha	9495916475	Thrissur
Vrinda das	7034925038	Thrissur
Praise	9567985006	Thrissur
Leo Rajan	8848103374	Thrissur
Merina	7907352671	Thrissur
Sruthy	6282460320	Thrissur
Sujeesh Nair	9946043604	Kozhikode
Dr.Vincy Abraham	9037716504	Palakkad
Sreekanth	9847809538	Palakkad
Sreejesh	8861865996	Kannur
Saviourkutty	8113071154	Kannur
Asish Dey	9747347999	S. Bathery Wayanad
Ana Pinto		
Soumya J	9539384655	Puthariyaram Kannur
Deena Balakrishnan	9387651328	Trivandrum
Vandana.P.S.	8589852179	Kottayam
Vijiatha Retheesh	9947758745	Ernakulam
Dr. Emarson VP	9567886018	Ernakulam
Leny Shemy	9747724097	Ernakulam

[Signature]
13/4/2020

Annexure II (1)

Serial No	Name & Mob No of Assistant Labour Officers in charge	locations of the existing	Taluk, Village in which the camp is functioning	Panchayat, Ward No. in which the camp is functioning	Number of persons including	Their state of origin (Native State)	Who provides the facilities (own arrangements/contractor/s/companies/others)	Whether the current accommodation facility is	Whether the building/rooms and the surroundings	Whether the media	nil	Status of food availability: provisions given for cooking OR cooked food available	Overall assessment of the health status of the inhabitants from the angle of	ISM leader Name & Phone Number (Whatsapp) Persons with knowledge in Hindi
1	2	3	4	5	6	7	8	9	10	11	nil	13	14	15

Annexure II (2)

Number of Social/Psychological issues reported if any.	Number of Visits made on 01.04.2020	Number of Visits Made on 02.04.2020	Number of Visits Made on 03.04.2020	Number of Visits Made on 04.04.2020	Number of Visits Made on 05.04.2020	Number of Visits Made on 06.04.2020	Number of Visits Made on 07.04.2020	Number of Visits Made on 08.04.2020	Number of Visits Made on 09.04.2020	Number of Visits Made on 10.04.2020	Number of Visits Made on 11.04.2020	Number of Visits Made on 12.04.2020	Number of Visits Made on 13.04.2020	Food grains available for how many days (forecast)	Whether Homeguard is deployed or not	Whether Recreation/Entertainment facilities
16	17	18(1)	18(2)	18(3)	18(4)	18(5)	18(6)	18(7)	18(8)	18(9)	18(10)	18(11)	18(12)	19	20	21

ANNEXURE - III

Points for orientation/sensitization

- It is a Nation wide lockdown prevailing at present. It is applicable to all . Hence you are advised to stay safe in the camps
- Even if you want to return back home, your Native State may be reluctant to receive you. We can think of your departure only when your State, among others, opens their boundaries for transit.
- If you leave on your own, breaking the lockdown regulations, en-route anything can happen to you. You may not be traced out and your family will be embarrassed under this situation.
- You may not be able to reach home without undergoing two spells of quarantine period of **24** days each ie., one in your home State and the other one, when you return to Kerala for want of work. In short almost one and half months will be lost in agony.
- As a responsible citizen of India it is your duty to call your family, give them confidence and convince them about the situation. If you wish we will get in touch with your family.
- If you try to reach home, tress passing the lockdown regulations, your family members and local people would presume that you might have contracted the **Covid-19** disease.
- Any attempt to break the lockdown regulations will compel the Police and other authorities to take necessary action against you. About **75000** cases have been registered by the Police against the Native Keralites, till now.
- If lockdown would not have happened and if you were working in Kerala, this situation could have been avoided. But it was unprecedented.
- **Beware** of middle men who are likely to trap you giving false assurances of your transit/journey back home.
- **Do not** spread false/fake news via. Social media platform.

For
13/4/2020